

EXCITING NEWS!

SYSTEM UPGRADE

Dear Member,

To better serve you and provide more enhanced services, we are upgrading our core operating system starting the weekend of **February 27, 2026 – March 2, 2026**.

The system upgrade will offer YOU the following benefits:

- New and Improved Online Banking experience
- New Apple and Android Mobile Apps
- Debit card program – Real time balances and transactions
- Apply for a loan online
- *Pay by card and Remote deposit capture – COMING LATER IN 2026*



What this means for you:

Temporary Downtime: Online banking and mobile apps. The use of debit cards will be limited with reduced spending limits starting at 2pm on Friday, February 27, 2026, until Monday, March 2, 2026. *See attached system schedule.

Action Required: You can either re-enroll for online banking on the **website** or on the **mobile banking apps**, plus sign up for e-statements. *See attached online banking enrollment instructions. You will need to download your e-statements **prior to Friday, February 27, 2026. After this date, past e-statements will not be available online.**

Account Information: Your account number is **NOT** changing. Your existing debit and credit cards will remain the same.

On Upgrade Weekend

Can you check balances or make transfers? No, balance inquiries and transfers will be unavailable during the Upgrade period. This applies to debit cards and online banking transfers.

Can you withdraw cash from an ATM? Yes, you should be able to withdraw cash from any ATM, but your balance will NOT update and amounts might be limited. **Please plan accordingly and get cash ahead of time.**

How will direct deposits be affected? We will be open normal hours on Friday, February 27th until 5pm. We will be closed on Monday, March 2nd- any deposits you expect for the first of the month will be available on Tuesday, March 3rd.

Will you have access to previous eStatements? No, you will need to download/save them prior to Friday, February 27th before we upgrade the system.

Why are we changing? This upgrade allows us to offer faster and improved digital services. While most changes happen behind the scenes, we are committed to making this transition as smooth as possible.

Thank you for your patience during this exciting transition for the credit union.



GBCU

GALESBURG BURLINGTON
CREDIT UNION

SYSTEM UPGRADE



February 27th- March 2nd 2026

SYSTEM UPGRADE SCHEDULE

WE WILL BE CLOSED MONDAY, MARCH 2ND, REOPENING ON TUESDAY, MARCH 3RD

SERVICES	FRIDAY, FEBRUARY 27TH	SATURDAY, FEBRUARY 28TH & SUNDAY, MARCH 1ST	MONDAY, MARCH 2ND
Office Hours	Normal hours	Closed	Closed
Debit Card/ATM Card	Available until 2 pm, then limited availability	Available- but will be limited	Available
ATM Balance Inquiries	Available until 2 pm	Unavailable	Available
GBCU Online Banking	Available until 5 pm	Unavailable	NEW Enrollment begins March 3rd
GBCU Mobile Banking	Available until 5 pm	Unavailable	NEW Enrollment begins March 3rd
E-Statements	Available until 5 pm- Download before February 27 th	Unavailable	NEW Enrollment begins March 3rd