

# EXCITING NEWS!



Dear Member,

To better serve you and provide more enhanced services, we are upgrading our core operating system starting the weekend of **February 27, 2026 – March 2, 2026.**

The system upgrade will offer YOU the following benefits:

- New and Improved Online Banking experience
- New Apple and Android Mobile Apps
- Debit card program – Real time balances and transactions
- Apply for a loan online
- *Pay by card and Remote deposit capture* – **COMING LATER IN 2026**



## What this means for you:

**Temporary Downtime:** Online banking and mobile apps. The use of debit cards will be limited with reduced spending limits starting at 2pm on Friday, February 27, 2026, until Monday, March 2, 2026. *\*See attached system schedule.*

**Action Required:** You can either re-enroll for online banking on the **website** or on **the mobile banking apps**, plus sign up for e-statements. *\*See attached online banking enrollment instructions.* You will need to download your e-statements **prior to Friday, February 27, 2026. After this date, past e-statements will not be available online.**

**Account Information:** Your account number is **NOT** changing. Your existing debit and credit cards will remain the same.



## On Upgrade Weekend

**Can you check balances or make transfers?** No, balance inquiries and transfers will be unavailable during the Upgrade period. This applies to debit cards and online banking transfers.

**Can you withdraw cash from an ATM?** Yes, you should be able to withdraw cash from any ATM, but your balance will NOT update and amounts might be limited. **Please plan accordingly and get cash ahead of time.**

**How will direct deposits be affected?** We will be open normal hours on Friday, February 27<sup>th</sup> until 5pm. We will be closed on Monday, March 2<sup>nd</sup>- any deposits you expect for the first of the month will be available on Tuesday, March 3<sup>rd</sup>.

**Will you have access to previous eStatements?** No, you will need to download/save them prior to Friday, February 27<sup>th</sup> before we upgrade the system.

**Why are we changing?** This upgrade allows us to offer faster and improved digital services. While most changes happen behind the scenes, we are committed to making this transition as smooth as possible.

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*Thank you for your patience during this exciting transition for the credit union.*

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# GBCU

GALESBURG BURLINGTON  
CREDIT UNION

# SYSTEM UPGRADE

February 27<sup>th</sup> - March 2<sup>nd</sup> 2026



## SYSTEM UPGRADE SCHEDULE

**WE WILL BE CLOSED MONDAY, MARCH 2<sup>ND</sup>, REOPENING ON TUESDAY, MARCH 3<sup>RD</sup>**

SERVICES	FRIDAY, FEBRUARY 27TH	SATURDAY, FEBRUARY 28 <sup>TH</sup> & SUNDAY, MARCH 1 <sup>ST</sup>	MONDAY, MARCH 2 <sup>ND</sup>
Office Hours	Normal hours	Closed	Closed
Debit Card/ATM Card	Available until 2 pm, then limited availability	Available- but will be limited	Available
ATM Balance Inquiries	Available until 2 pm	Unavailable	Available
GBCU Online Banking	Available until 5 pm	Unavailable	NEW Enrollment begins March 3rd
GBCU Mobile Banking	Available until 5 pm	Unavailable	NEW Enrollment begins March 3rd
E-Statements	Available until 5 pm- Download before February 27 <sup>th</sup>	Unavailable	NEW Enrollment begins March 3rd